

Domestic Shipping

Processing

All orders have a processing time of 24-72 hours. However, most orders will be shipped within 24 hours. Domestic orders have the option of either FedEx or USPS. We only offer international shipping to Canada for mods and kits only NO e-juice. All shipping methods are in business days. (Monday-Friday)

For USPS orders, any shipping confirmations received between Friday-Sunday, those packages may not leave our warehouse until the following business day. Furthermore, any orders placed after 2:00 PM PST on Friday through Sunday and shipped via FedEx will also not be picked up by the postal carrier until the next business day.

Orders may also be reviewed to ensure security and accuracy. If your order is under review, you will be contacted within the same day.

Please Note: We do not process orders on weekends and all major holidays! Your order will continue processing the following business day. All shipping time frames are counted in business days.

USPS (UNITED STATES POSTAL SERVICE)

USPS orders are processed Monday-Friday. All shipping methods are in business days (Monday-Friday).

Due to the high volume of packages that USPS receives, please keep in mind that tracking information may not be updated for several days. Tracking information may not be updated until your package has reached your local USPS sorting facility, transit location, or post office. While USPS offers reliable and expedient service, errors and delays may occur. Errors and delays caused by or as a result of USPS are not the responsibility of Smoking Vapor and must be resolved by contacting USPS (see contact information below).

USPS® Customer Service

Call 1-800-ASK-USPS® (1-800-275-8777) to file a claim

Hours of Operation Monday - Friday 8 AM - 8:30 PM ET

Saturday 8 AM - 6 PM ET

FREE DOMESTIC SHIPPING ON ORDERS OVER \$50!!! Free shipping is delivered via USPS Ground. Free shipping valid for all 50 U.S. states, Guam, U.S. Virgin Islands, Puerto Rico and APO/DPO/FPO/Other Military Addresses; valid online only; there is a \$49 minimum purchase required; after discount before tax. Free shipping will automatically apply to your cart at checkout.

Cut-off Time: Any orders placed after 12:00 PM PST with FedEx shipping methods will not go out until the next business day. FedEx orders are processed Monday-Friday. There is no Saturday or Sunday delivery. Shipment options of Overnight, 2 Day and Express Saver will be filled within 24 business hours (Monday thru Friday only). All Shipping methods are in business days (Monday-Friday). Please note that estimated times below reflect the time once a package has been received by FedEx. FedEx orders may be reviewed for accuracy and security. Tracking is available through the FedEx website. Claims and issues that arise through the use of FedEx must be resolved through and by FedEx.

FEDEX®

FEDEX All shipping methods guaranteed*

Call 1-800-463-3339 (1-800-GoFedEx) to file a claim

